

# Chubb Customer Portal Registration

Your security and the security of your system data in the Chubb Customer Portal is our top priority. The following registration process has been designed with this in mind.

Before creating your account ensure you have the following information to hand

- Account number
- Either Contract or Invoice Number
- Site Monitoring Password (required for a monitored site)

## Welcome Page

- Click on the 'Register' link

## User Registration

- Acknowledge that you have read and agree to the 'Terms and Conditions' and 'Privacy Policy'

I Accept

## Account Registration

- Enter your full name and email address
- Enter your Account Number and either your Contract or Invoice Number
- For a monitored system you **must** also enter the site password

Continue

## Verify Your Email (you will have been prompted to do this)

- Check your email for a verification email
- Click the verification line to activate your account
- Create a password ensuring you follow the onscreen setup guidelines which are there for additional security

Reset  
Password

## Welcome Page

- You will be returned to the Customer Portal Welcome Page
- Enter your email address and the password you have just registered
- Enter your telephone number for a secure verification code to be texted to you
- Enter your verification code
- You will now be presented with a recovery code which you should copy and save, once done acknowledge this

Continue

Continue

Continue

## Registration Complete